

# CareGuide Overview

December 12, 2014

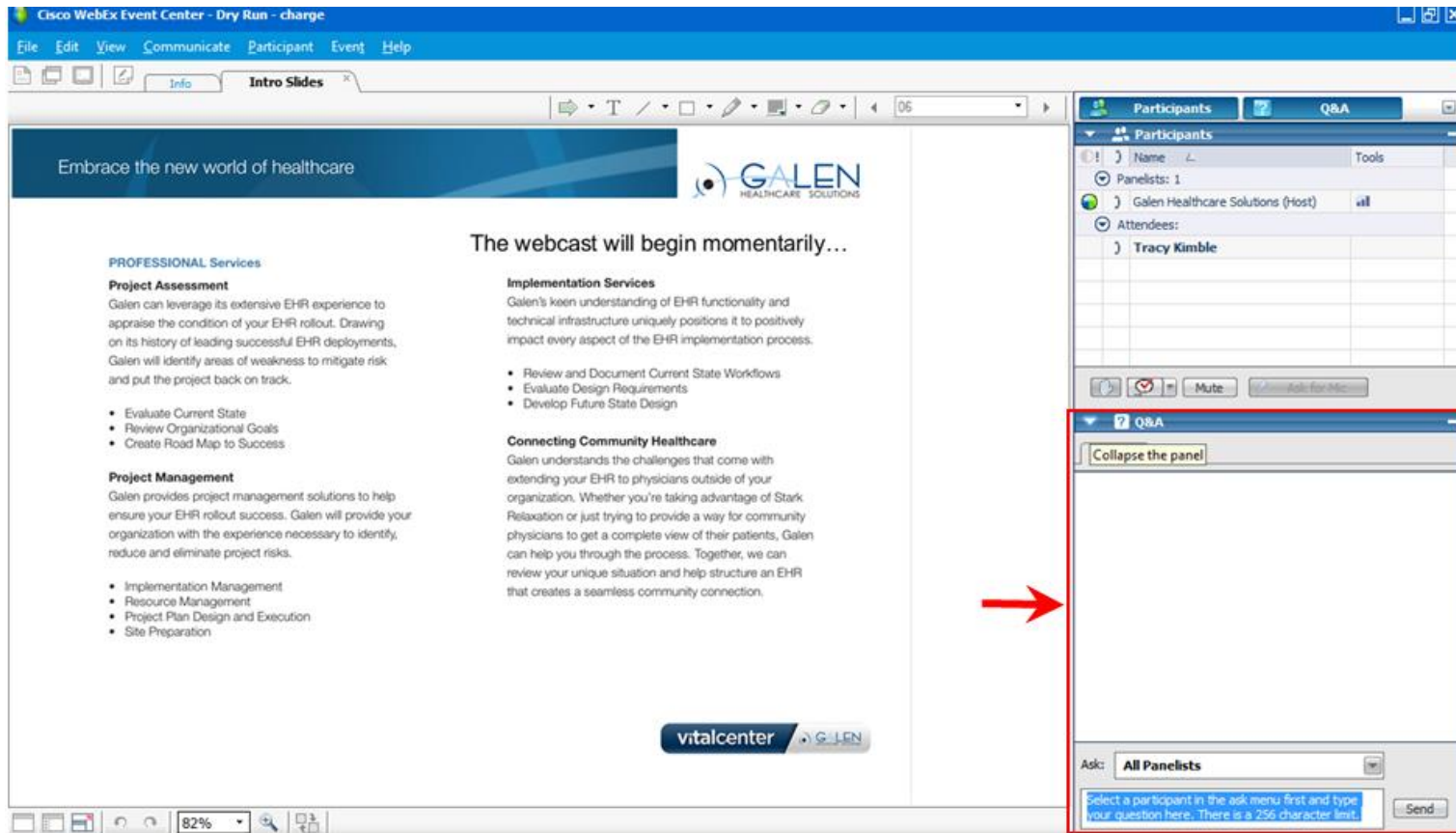
Enabling physician groups to realize the full potential of Electronic Health Records



vitalcenter



Your phone has been automatically muted. Please use the Q&A panel to ask questions during the presentation!



The screenshot shows a Cisco WebEx Event Center window titled "Cisco WebEx Event Center - Dry Run - charge". The main content area displays a presentation slide with the following text:

Embrace the new world of healthcare

**PROFESSIONAL Services**

**Project Assessment**  
Galen can leverage its extensive EHR experience to appraise the condition of your EHR rollout. Drawing on its history of leading successful EHR deployments, Galen will identify areas of weakness to mitigate risk and put the project back on track.

- Evaluate Current State
- Review Organizational Goals
- Create Road Map to Success

**Project Management**  
Galen provides project management solutions to help ensure your EHR rollout success. Galen will provide your organization with the experience necessary to identify, reduce and eliminate project risks.

- Implementation Management
- Resource Management
- Project Plan Design and Execution
- Site Preparation

**Implementation Services**  
Galen's keen understanding of EHR functionality and technical infrastructure uniquely positions it to positively impact every aspect of the EHR implementation process.

- Review and Document Current State Workflows
- Evaluate Design Requirements
- Develop Future State Design

**Connecting Community Healthcare**  
Galen understands the challenges that come with extending your EHR to physicians outside of your organization. Whether you're taking advantage of Stark Relaxation or just trying to provide a way for community physicians to get a complete view of their patients, Galen can help you through the process. Together, we can review your unique situation and help structure an EHR that creates a seamless community connection.

The slide also features logos for "vitalcenter" and "GALEN HEALTHCARE SOLUTIONS".

On the right side of the interface, there is a "Participants" panel and a "Q&A" panel. The "Q&A" panel is highlighted with a red border and contains a "Collapse the panel" button. Below the Q&A panel, there is an "Ask:" dropdown menu set to "All Panelists" and a "Send" button. A red arrow points from the Q&A panel towards the main presentation content.

# Objectives

- **Define a CareGuide**
- **CareGuide Administration**
- **OID/OCD and CareGuides**
- **CareGuide Enablement Tool**
- **Problems Associated with CareGuides**
- **CQMs Applied with CareGuides**
  - **Diabetic CQMs**
  - **Diabetes CareGuide at Work**

# What is a Careguide?

## CareGuides are defined by Allscripts as:

- Pre-defined problem-based order sets that enable providers to quickly create a plan of care and build the health management plan for a specific problem.
- Each CareGuide deals with a specific clinical presentation.
- They facilitate the rapid entry of prescriptions, orders, and follow-up items for a patient encounter.
- The process of order selection also builds a customized patient education handout that includes a fixed text monograph about the condition or health maintenance topic that the template addresses.

# What is included in a Careguide?

- Patient Education
  - Monograph
  - Instructions and Precautions
- Orders
  - Medications and immunizations
  - Diagnostic Tests
  - Follow Ups and Referrals
- Guidelines

## Why Use a Careguide?

- **Powerful tool for physicians, especially new adopters**
- **Provides a general structure for standardization of care**
- **Meaningful Use (Patient Education, CPOE, Clinical Decision Support Intervention)**

# CareGuide Administration

- TWAdmin → CareGuide Mgmt
- Allscripts
- Enterprise
- Personal

\*\*Prior to editing CareGuides, a copy of the Allscripts delivered CareGuide should be made and saved as a Draft with a new display name that distinguishes the Enterprise CareGuide from the Allscripts delivered CareGuide. (i.e. Galen Anxiety Disorder).

# OID/OCD and CareGuides

- **OID/OCD Relationship**
  - **OCD – Orderable Concept Dictionary**

## Example of Concepts delivered:

- Labs
  - Basic Metabolic Panel
  - Blood Glucose - Fasting
  - Blood Glucose - Fingerstick
  - Blood Glucose - Random
  - CBC
  - Comprehensive Metabolic Panel
  - Free Testosterone
  - Hb A1c
  - Hepatic Function Panel
  - Insulin
  - Lipid Panel
  - Renal Function Creatinine Clearance
  - Renal Function Panel
  - Serum C-Reactive Protein
  - Serum Enzyme Levels - Creatine Kinase
  - Serum LDL Cholesterol
  - Serum Thyroid Stimulating Hormone (TSH)
  - Urinalysis Routine
  - Urinalysis with Microscopy
  - Urinalysis with Reflex Culture
  - Urine Microalbumin
  - Urine Microalbumin 24-Hour
  - Urine Microalbumin/Creatinine Ratio
  - Urine Protein/Creatinine Ratio

## Example of associated orders:

- Labs
  - BASIC METABOLIC PROFILE (CHEM 8)
  - BUN/CREATININE RATIO
  - CBC W AUTOMATED DIFFERENTIAL
  - CHOLESTEROL
  - COMPREHENSIVE METABOLIC (CHEM 14)
  - C-PEPTIDE,SERUM
  - CREATININE
  - CREATININE CLEARANCE
  - GLUCOSE
  - GLUCOSE TOL,FASTING & 1HR
  - HEMOGLOBIN A1C (GLYCO HGB)
  - INSULIN LEVEL
  - LIPID PROFILE
  - LIVER (HEPATIC) PANEL
  - MICROALBUMIN,RANDOM
  - RENAL FUNCTION PANEL
  - TSH
  - URINALYSIS COMPLETE



# CareGuide Enablement Tool

- Documentation on ClientConnect
- Getting the Tool
  - [2014-2 CareGuide Release Document Directory](#)
- Using the Tool

## Step 2

Enter the Client Name ✕

*Enter Client Name:*

*The Full Set of CareGuides is preselected*

**Full Set** - the full set of CareGuides that those who purchase CareGuides receive  
*(If you select the Full Set you will then be given an opportunity to downselect to specific categories)*

[Click here to indicate that selections are complete](#)

# CareGuides and Meaningful Use

- **Core Measure 1 - Promotes use of CPOE**
- **Core Measure 6 – Use of Clinical Decision Support**
- **Core Measure 13-Patient Specific Education**
  - Monographs and/or Instructions
- **Clinical Quality Measures (CQM's)**
  - 75 CareGuides Supporting 39 CQM's



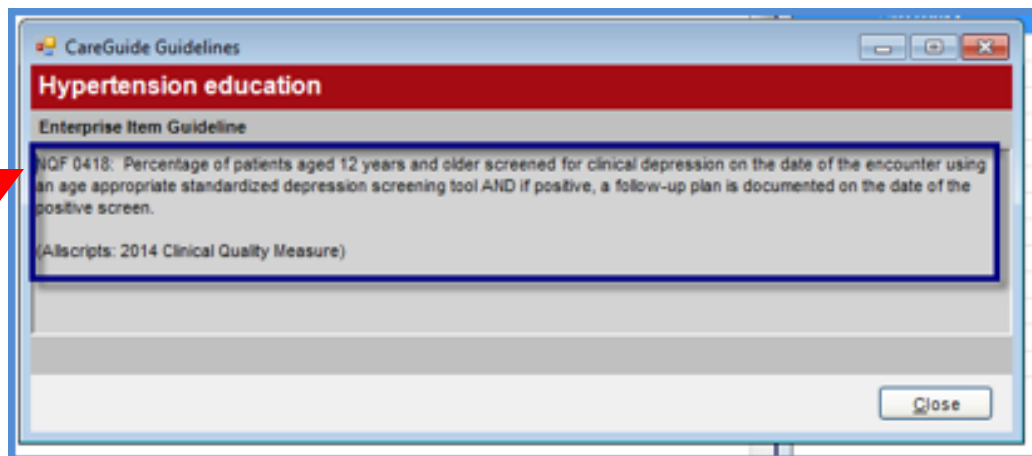
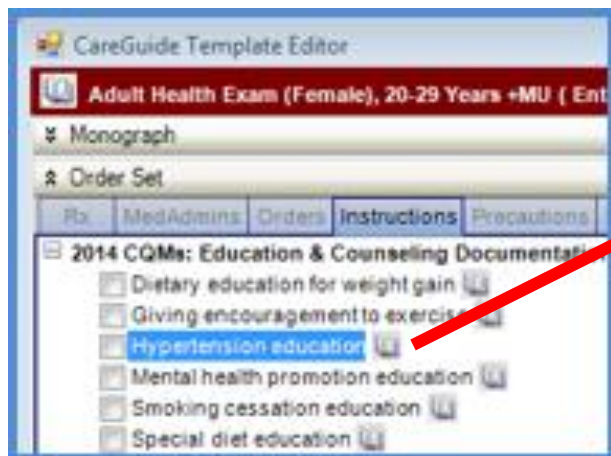
# The OID and CareGuides

- **OID Analysis**
  - **Parent Classifications**
  - **RX**
    - Rx Norm Codes
  - **Immunizations**
    - CVX Codes
  - **Lab Orders**
    - LOINC codes associated to RID items
  - **Instructions and Precautions**
    - SNOMED Codes
  - **Referrals**
    - SNOMED Codes



## MU Lessons from the Field

- **SSMT**
  - Needs Info, Financial Auth Flag Reset
  - LOINC Fields Resets
  - Extracting SSMT- LOINC Values Blank, but the Dictionary has a Value
- **Incorrect or Missing CVX Codes**
- **Careguide Icon Guideline Error**



# Resources

## ❑ Administration Guide: Careguide

- [https://www3.allscripts.com/clientsupport/productdocumentation/docviewer.aspx?Source=Client\\_Connect](https://www3.allscripts.com/clientsupport/productdocumentation/docviewer.aspx?Source=Client_Connect)

## ❑ Enhancement Supplement

- [https://www3.allscripts.com/clientsupport/productdocumentation/docviewer.aspx?Source=Client\\_Connect](https://www3.allscripts.com/clientsupport/productdocumentation/docviewer.aspx?Source=Client_Connect)

## ❑ Careguide User Guide

- [https://www3.allscripts.com/clientsupport/productdocumentation/docviewer.aspx?Source=Client\\_Connect](https://www3.allscripts.com/clientsupport/productdocumentation/docviewer.aspx?Source=Client_Connect)

## ❑ Careguide MU Support

- <https://clientconnect.allscripts.com/docs/DOC-26020>

## ❑ Careguides for CDS and CQM Support

- <https://clientconnect.allscripts.com/docs/DOC-26001>

## ❑ Suggested ODC-OID-RID Mapping's for CQM's

- <https://clientconnect.allscripts.com/docs/DOC-26007>

## ❑ CQM's by Specialty

- <https://clientconnect.allscripts.com/docs/DOC-19956>



Thank you for joining us today, for additional assistance.....

You can contact us through our website at [www.galenhealthcare.com](http://www.galenhealthcare.com)

