

MUCH MORE
THAN I.T.

POSSIBILITY

CMS 1ST MANDATORY BUNDLED
PAYMENT PROGRAM
CCJR



Solving for Today. Preparing for Tomorrow.

Your phone has been automatically muted. Please use the Q&A panel to ask questions during the presentation!

The screenshot displays the Cisco WebEx Event Center interface. The main content area shows a slide with the GALEN Healthcare Solutions logo and the text "MUCH MORE THAN I.T." and "POSSIBILITY". Below this, it says "Welcome to Today's Webcast" and "The webcast will begin shortly...". The interface includes a menu bar (File, Edit, View, Communicate, Participant, Event, Help) and a toolbar with a full-screen button. A red arrow points to the full-screen button with the text "Click for Full Screen Mode". Another red arrow points to the Q&A button in the top right corner with the text "Click to open Q&A Panel". The Q&A panel is open, showing a list of questions and a text input area for asking questions. A red arrow points to the text input area with the text "Click to open Q&A Panel". The text input area has a dropdown menu for selecting a panelist (currently set to "All Panelists") and a "Send" button. The text input area also contains the text "Select a panelist in the Ask menu first and then type your question here. There is a 256-character limit."

Click for Full Screen Mode

Click to open Q&A Panel

Click to open Q&A Panel

Ask: All Panelists

Select a panelist in the Ask menu first and then type your question here. There is a 256-character limit.

Send

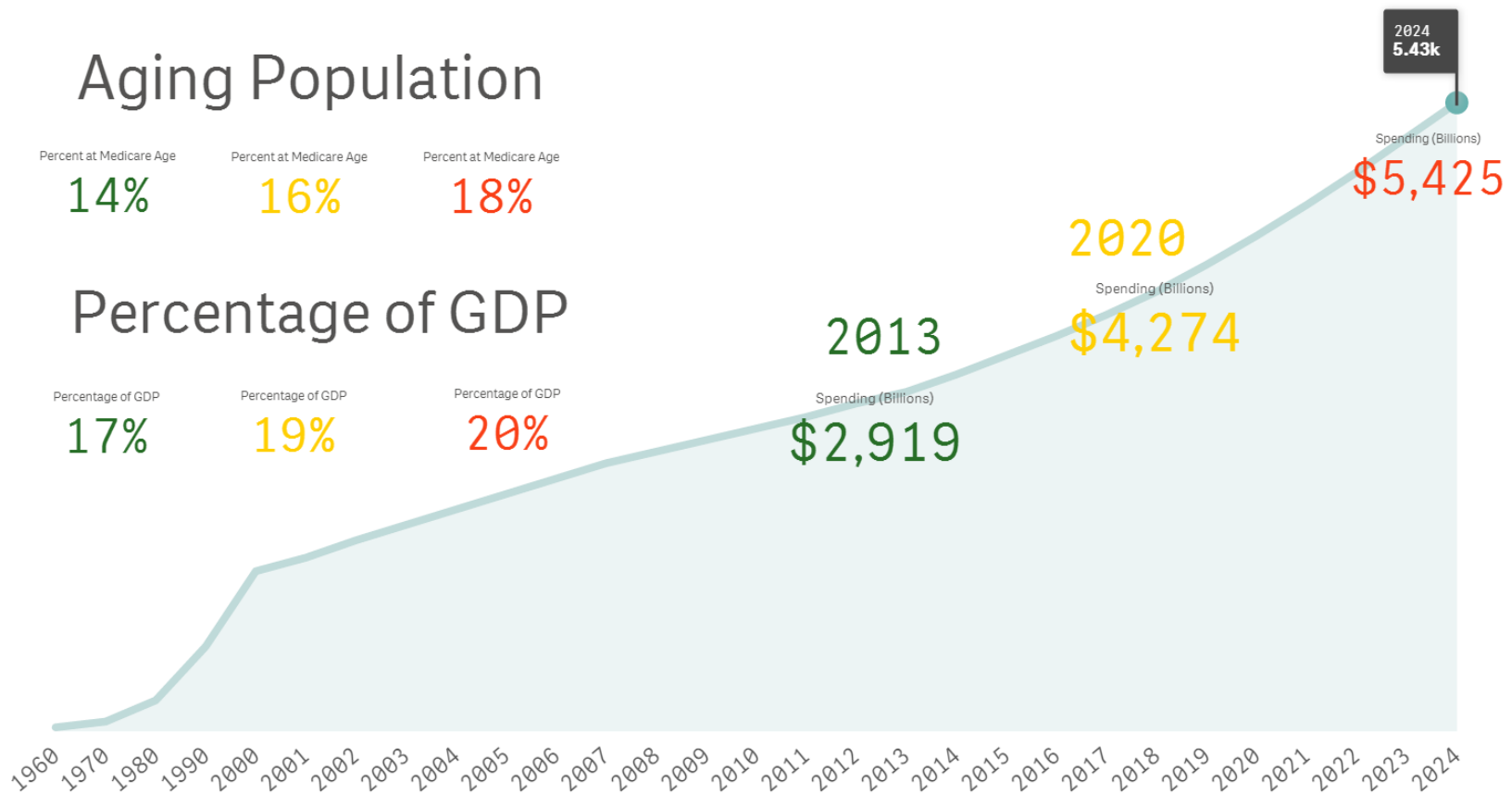
Presented by:

- **Taylor Mawyer, Sr. Technical Consultant**
- **Karla Koertner, Lead Consultant**

Agenda

- **Why the shift from fee for service to bundled payments?**
- **Comprehensive Care for Joint Replacement (CCJR)**
 - Who is impacted
 - Program details
- **Achieving success in bundled payment programs**
 - Preparation
 - Partnerships
 - Technology
- **PinpointCare Demo**

National Healthcare Expenditures and Aging Population



Source: CMS, Office of the Actuary

Medicare FFS payments tied to
QUALITY & VALUE
via
Alternative Payment Models

30% by the end of 2016

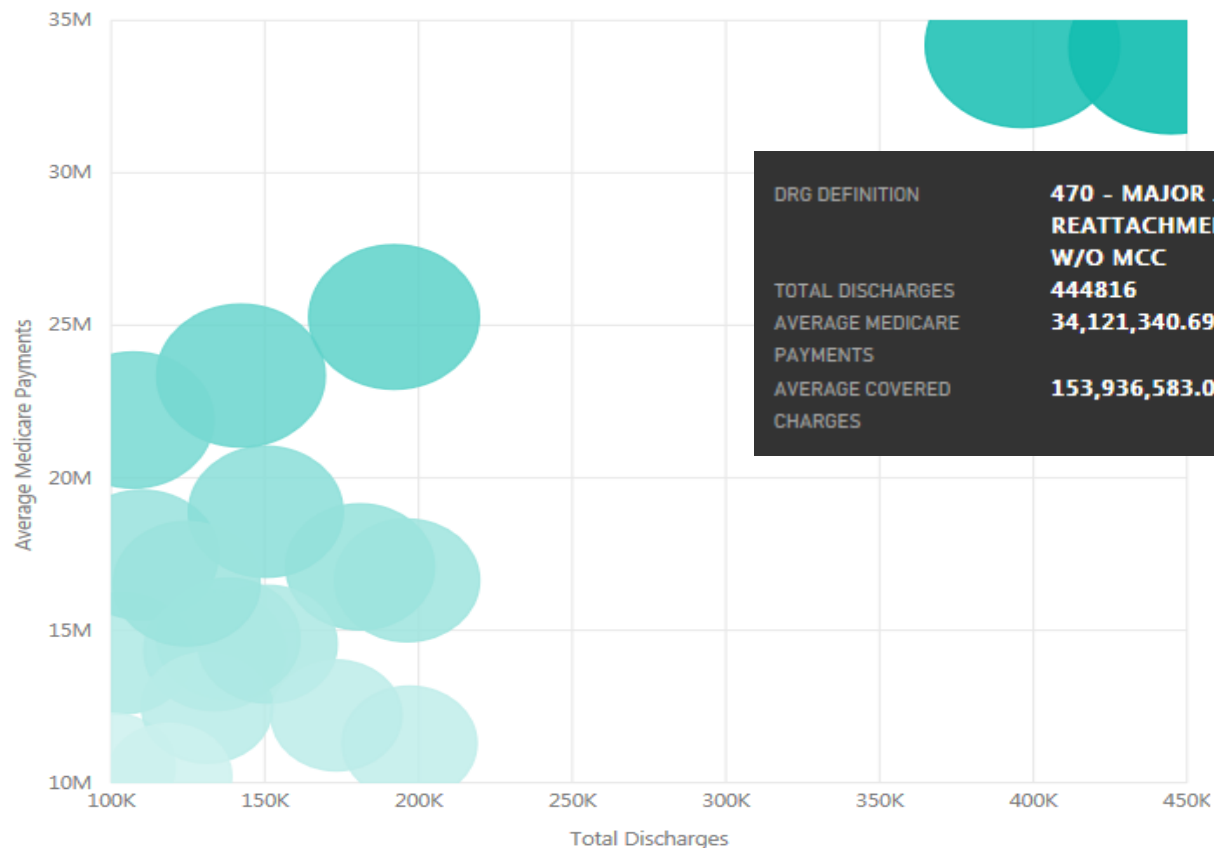
50% by the end of 2018

Why Focus on Lower Extremity Joint Replacement?

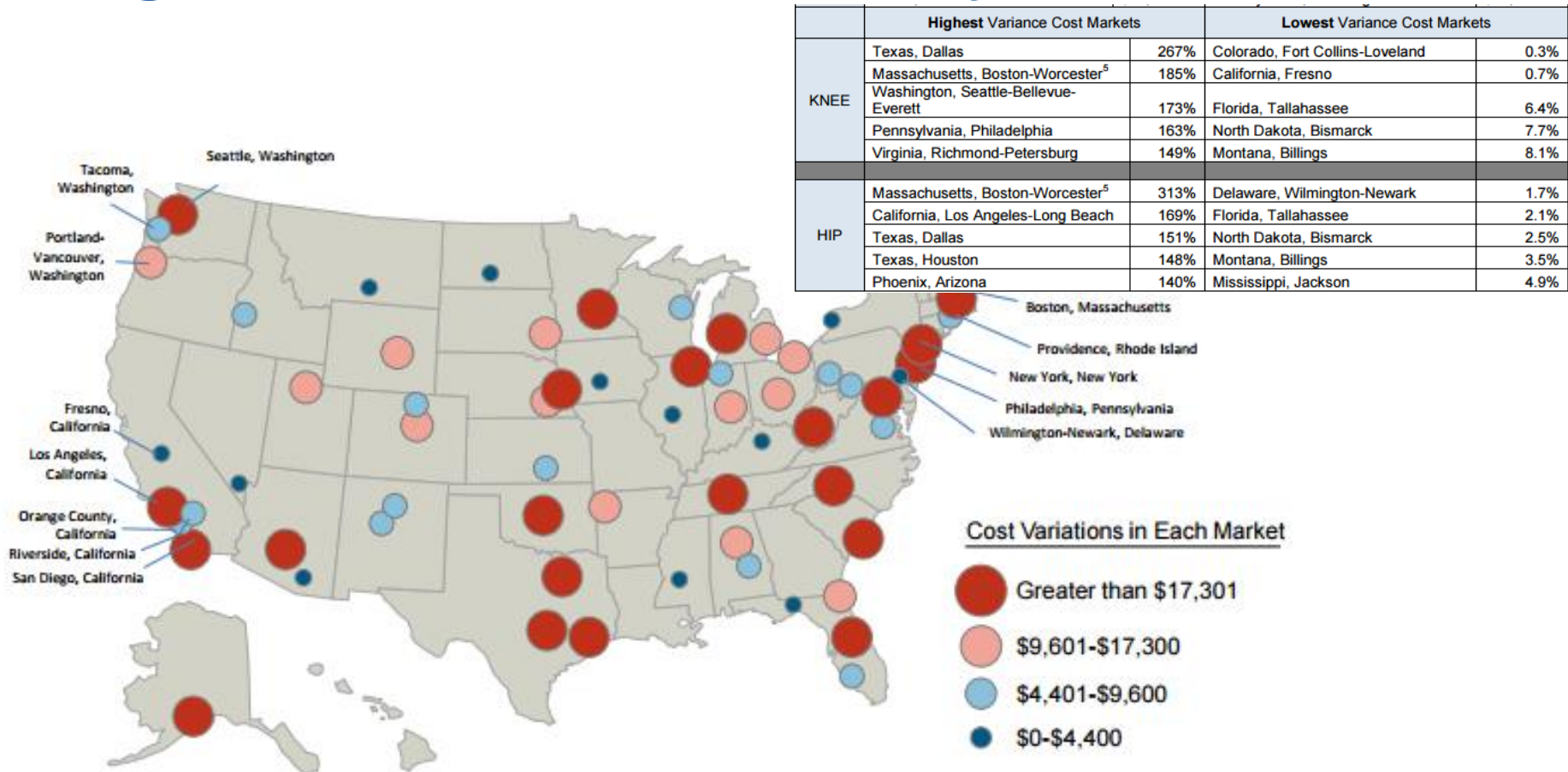
- High Expenditure
- High Volume
- High Variance among Regions

MS-DRG 470: Most Common Inpatient Procedure

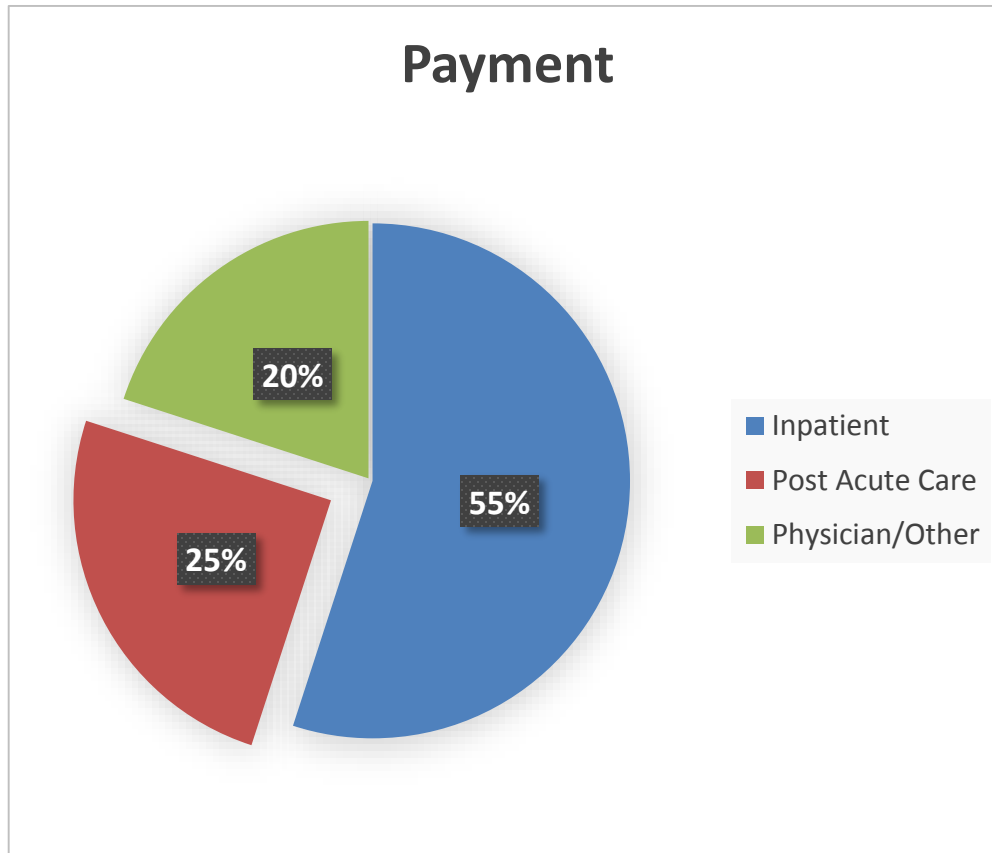
Total Discharges, Average Medicare Payments, Average Covered Charges and Average Total Payments by DRG D...



High Variation of Costs/Payments



High Percentage of Post Acute Care



Source: Federal Register: Medicare Program; Comprehensive Care for Joint Replacement Payment Model for Acute Care Hospitals Furnishing Lower Extremity Joint Replacement Services. Accessed October 2015.

Comprehensive Care for Joint Replacement (CCJR)

- 1st mandatory bundled payment program
- Begins January 1, 2016
- 5 year program
- Expected \$150M savings

Program details

Who has to participate?

- Acute care hospitals in any of 75 Metropolitan Statistical Areas (MSAs)
- Not currently participating in BPCI (Bundled Payment for Care Improvement)
 - Model 1 or
 - Phase II of Models 2 or 4

Program Details

- **MS-DRGs 469 & 470**
 - Hip or knee replacement
- **90 day episode**
- **Phased-in stop-loss**
 - Year 1: no responsibility
 - Year 2: capped at 10% of target price
 - Years 3-5: capped at 20% of target price

Program Details – quality reporting

- **Positive reconciliation payments tied to quality reporting**
 - Hospital level risk standardization complication rate (RSCR)
 - Hospital level 30 day, all cause risk standardization readmission rate (RSRR)
 - Hospital consumer assessment of healthcare providers and systems (HCAHPS) survey
- **Thresholds for performance increase over the lifetime of the model to incentivize continuous improvement**

Program Details - payments

- **Payments based on current fee-for-service model**
 - reconciliation against target prices annually
 - CMS takes 2% off the top
- **Additional incentive to submit data on a patient-reported functional outcome measure beginning year 1**
 - 1.7% off the top
- **Reconciliation payments capped at 20% of target prices**

Program Details

- **Gainsharing is allowed**
 - Hospitals must retain 50% of downside risk
 - Can't share more than 25% of repayment responsibility with any one provider or supplier

Success in bundled payment programs boils down to three things:

- Preparation
- Partnerships
- Technology

Preparation

- **Analyze current post-acute spending & compare to national benchmarks**
- **Standardize protocols**
- **Evaluate staffing**
- **Assess organizational technological capabilities**

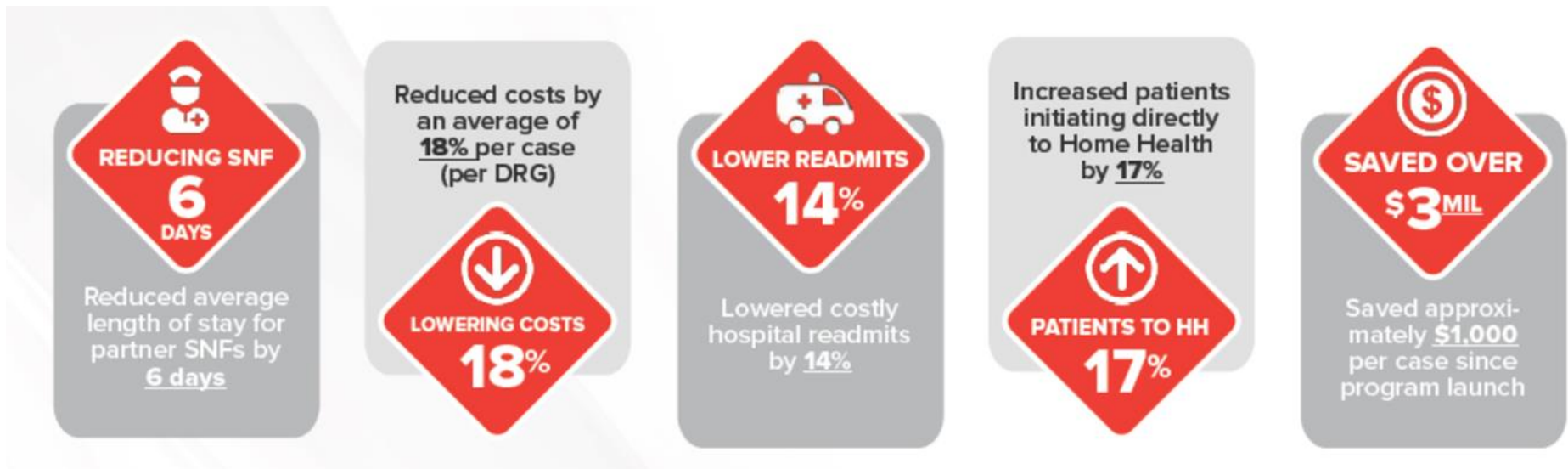
Partnerships

- **Align with the right partners**
 - Deliver on high standards of care
 - Able to provide metrics on quality, costs, and patient satisfaction
 - Communicate effectively to prevent complications or react quickly when they arise.

Technology

- **Critical to track patients through continuum of care**
 - Analyze risk
 - Customize care plans
 - Alerts for patients falling off-plan
 - Communicate with partners no matter what EHR they use
 - Engage patients
 - Reporting

PinpointCare: One care coordination solution successfully managing patients in bundled payment programs



Pinpoint Care Demo

Reporting – Physician Metrics

Episode Initiation

Percent of Episode Initiation Site Column Labels

| Row Labels | SNF Used |
|--------------------|------------|
| Dr. Andrews | 71% |
| Dr. Frank | 75% |
| Dr. Hill | 100% |
| Dr. Mintz | 52% |
| Dr. Shah | 53% |
| Grand Total | 60% |

Readmissions by Surgeon

| Row Labels | Sum of Readmission Total |
|-----------------------|--------------------------|
| ABC Hospital | 12 |
| Dr. Andrews | 10 |
| Dr. Hill | 1 |
| Dr. Mintz | 1 |
| Hospital X | 3 |
| Dr. Mintz | 3 |
| Ortho Hospital | 10 |
| Dr. Hill | 1 |
| Dr. Shah | 9 |
| XYZ Hospital | 0 |
| Dr. Frank | 0 |
| Grand Total | 25 |

Reporting – PAC Metrics

SNF Facility Average LOS

| Actual SNF Provider | Average of SNF LOS |
|---------------------|--------------------|
| Out Of Network | 13 |
| SNF Michigan | 16 |
| Dream SNF | 13 |
| SNF Indiana | 11 |
| Happy SNF | 23 |
| SNF 123 | 21 |
| ABC SNF | 10 |
| Jan's SNF | 14 |
| Sam's SNF | 12 |
| XYZ SNF | 18 |
| Tim's SNF | 10 |
| SNF Chicago | 7 |
| Grand Total | 13 |

Average Visits HH/PT

| Row Labels | Average of HH Visits | Average of PT Visits |
|------------------------|-------------------------|-------------------------|
| Hip | 8 | 10 |
| May | 7 | 13 |
| June | 8 | 9 |
| July | 8 | 9 |
| August | 8 | 8 |
| September | 12 | 14 |
| Hip (Emergency) | 8 | 12 |
| April | 0 | 18 |
| June | 7 | 9 |
| July | 10 | 13 |
| August | 8 | 12 |
| Knee | 5 | 7 |
| May | 3 | 2 |
| June | 4 | 6 |
| July | 4 | 8 |
| August | 4 | 5 |
| September | 5 | 10 |
| October | 18 | 13 |
| Grand Total | 7 | 9 |

Galen's PinpointCare Services

- Exclusive Software Reseller
- Interface Configuration (ADT & SIU)
- Project Management
- Payment Model Implementation
- Workflow Design & Training

To learn more about PinpointCare or to schedule a more in-depth demo, please contact us at sales@galenhealthcare.com

To view the CCJR proposal:
<https://www.federalregister.gov/>

For more information:
<https://innovation.cms.gov/initiatives/cjr>



Thank you for joining us today.

To access the slides from today's presentation, as well as our past webcasts, please visit:

<http://wiki.galenhealthcare.com/Category:Webcasts>

For additional assistance or to request information about our many services and products, please contact us through our website:

www.galenhealthcare.com

The screenshot displays the Galen Healthcare Solutions website. The header includes the company logo and navigation links: Blog, Wiki, Webcasts, Forum, Careers, and a search bar. A secondary navigation bar lists: Who We Serve, Products & Services, Knowledge Center, and Company. The 'Company' dropdown menu is open, showing 'Executive Team', 'Careers', and 'Contact Us' (highlighted with a red box). The main content area is titled 'Contact Us' and features a background image of healthcare professionals. Below the title is a contact form with the following fields: First Name *, Last Name *, Company *, Phone *, and Email *. The 'Company' field is currently empty.

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PREPARING FOR TOMORROW.**

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