

# ConnectR Interface Webcast Series

ConnectR Installation &  
Configuration

March 2012

# Welcome

- **ConnectR Database**
- **ODBC and Database Configuration**
- **ConnectR – Application Installation**
- **ConnectR ‘Tips and Tricks’**
  - IE Version Number Error
  - Browser Based Login
  - Creating New Users
- **Enterprise Interface Tools (EIT)**
- **Q&A – Live Chat**

# ConnectR

- **Background information and history**  
<http://wiki.galenhealthcare.com/ConnectR>
- **Most current widely available version is 4.6.2**
  - Web based 'thin' client

# ConnectR

- **Components to ConnectR**

- **ConnectR Database**

- May need to be restored
      - Execute DBCC CHECKDB to check for errors.

- **ConnectR Application**

- Version 4.6.2 is most current version that is supported
    - Installed on interface server
    - Can be access via url from other computers

# ConnectR ODBC Dependencies

- **ConnectR relies on two main ODBC connections to function**
  - Connection to ConnectR Database
  - Connection to Works (Allscripts EHR) Database
    - Probably named WorksLive or WorksUpg
- **ODBC Data Source Administrator**
  - Run ODBCAD32
  - System DSN
    - Older (fat client) version require User DSN

# ConnectR ODBC Dependencies

- **Uncheck 'Use ANSI quoted identifiers'**
- **Uncheck 'Use ANSI nulls, paddings and warnings'**
  - These options are not supported by the ConnectR database.
- **Uncheck 'Perform translation for character data'**
  - This setting converts values between client and server to Unicode and is NOT supported by ConnectR.

# ConnectR ODBC Dependencies

- **Click Finish and then Test Data Source**
- **If it does not say ‘Test Completed Successfully!’ you need to review your configuration.**
  - Make sure server name and credentials are correct and valid.

# ConnectR

- **Installation of ConnectR**
- **Only compatible with Windows Server 2003**
  - Installer is 20 MBs
  - Files to be installed require about 40 MBs
  - Installation takes 2 minutes
    - Places ConnectR 4.6 icon on desktop
  - Restart of server is highly recommended
  - Launch application to verify connectivity and server settings



# ConnectR Tips and Tricks

- **Using Web Browser to Login to ConnectR on a Different Server**
  - <http://servername/IDXConnectR/launch.asp>
- **ErrorsRrelated to IE Version**
  - Modify 'Login.asp' file used by ConnectR
- **Creating New Users**
  - ConnectR & Database
  - Auditing activity

# Enterprise Interface Tools

- **System Requirements**
  - Microsoft .Net 3.5
  - ConnectR 4.6.2 or later
  - ConnectR and Works databases
- **Manual Installation Process**
  - IIS (Internet Information Services) configuration
    - Run 'inetmgr'
  - Virtual Directory setup
  - Test connectivity

# Additional ConnectR Resources

- **Galen Wiki**
  - [Wiki.galenhealthcare.com](http://Wiki.galenhealthcare.com)
- **Galen Blog**
  - [Blog.galenhealthcare.com](http://Blog.galenhealthcare.com)
- **Allscripts Interface Developers Network**
  - [Interfaces.galenhealthcare.com](http://Interfaces.galenhealthcare.com)
- **Future Webcasts**
  - [Galenhealthcare.com/calendar](http://Galenhealthcare.com/calendar)

# Questions / Contact Information

**Questions?**

**Contact Information**

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