CareGuide Overview

December 12, 2014
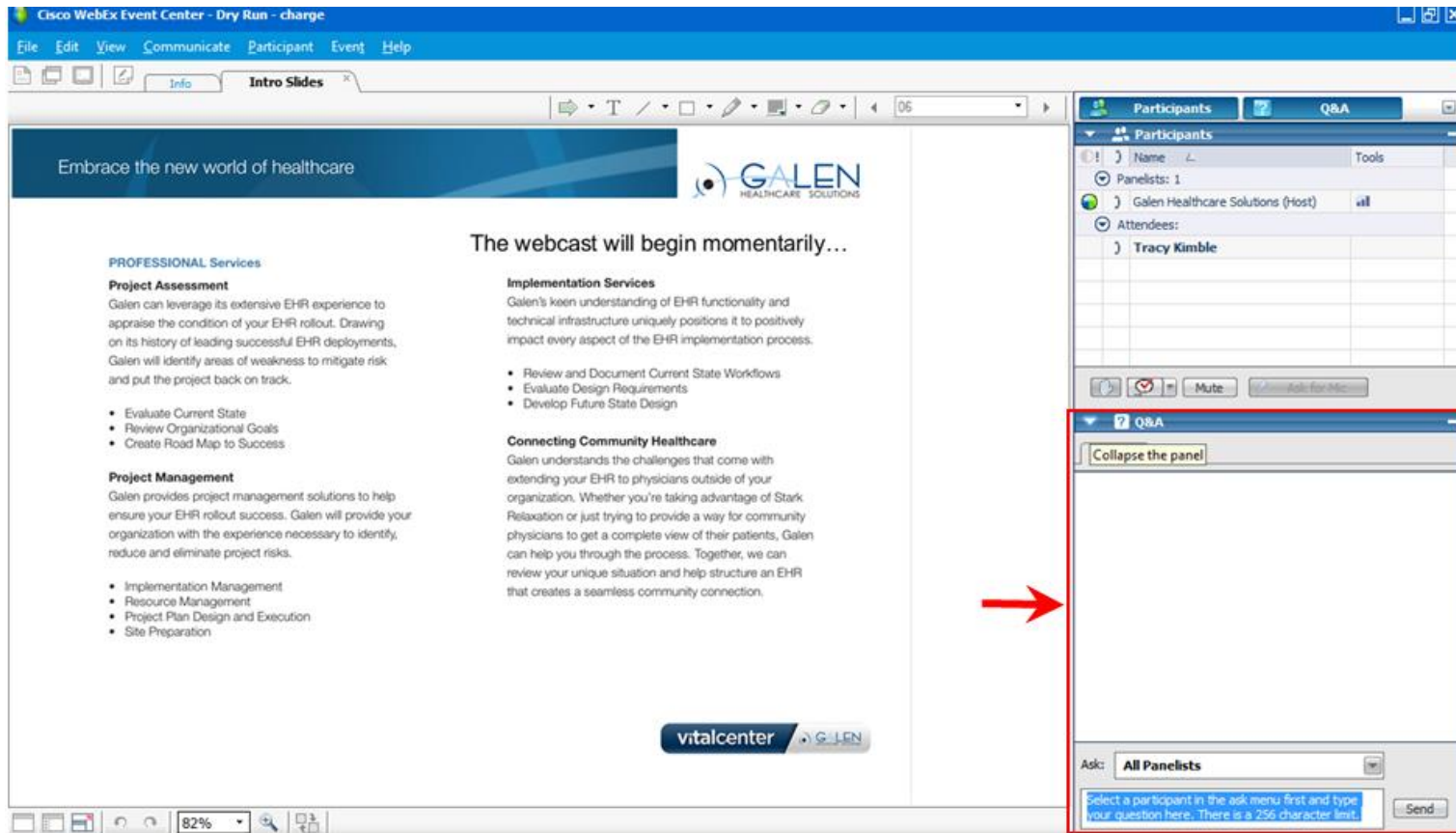
Enabling physician groups to realize the full potential of Electronic Health Records

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Objectives

➢ **Define a CareGuide**

➢ **CareGuide Administration**

➢ **OID/OCD and CareGuides**

➢ **CareGuide Enablement Tool**

➢ **Problems Associated with CareGuides**

➢ **CQMs Applied with CareGuides**

➢ **Diabetic CQMs**

➢ **Diabetes CareGuide at Work**

What is a Careguide?

CareGuides are defined by Allscripts as:

- Pre-defined problem-based order sets that enable providers to quickly create a plan of care and build the health management plan for a specific problem.

- Each CareGuide deals with a specific clinical presentation.

- They facilitate the rapid entry of prescriptions, orders, and follow-up items for a patient encounter.

- The process of order selection also builds a customized patient education handout that includes a fixed text monograph about the condition or health maintenance topic that the template addresses.

What is included in a Careguide?

- Patient Education

  - Monograph

  - Instructions and Precautions

- Orders

  - Medications and immunizations

  - Diagnostic Tests

  - Follow Ups and Referrals

- Guidelines

Why Use a Careguide?

- ➢ **Powerful tool for physicians, especially new adopters**

- ➢ **Provides a general structure for standardization of care**

- ➢ **Meaningful Use (Patient Education, CPOE, Clinical Decision Support Intervention)**

CareGuide Administration

- ➢ TWAdmin➔ CareGuide Mgmt
- ➢ Allscripts
- ➢ Enterprise
- ➢ Personal

**Prior to editing CareGuides, a copy of the Allscripts delivered CareGuide should be made and saved as a Draft with a new display name that distinguishes the Enterprise CareGuide from the Allscripts delivered CareGuide. (i.e. Galen Anxiety Disorder).

OID/OCD and CareGuides

➢ OID/OCD Relationship
➢ OCD – Orderable Concept Dictionary

Example of Concepts delivered:

□ **Labs**
- ☐ Basic Metabolic Panel
- ☐ Blood Glucose - Fasting
- ☐ Blood Glucose - Fingerstick
- ☐ Blood Glucose - Random
- ☐ CBC
- ☐ Comprehensive Metabolic Panel
- ☐ Free Testosterone
- ☐ Hb A1c
- ☐ Hepatic Function Panel
- ☐ Insulin
- ☐ Lipid Panel
- ☐ Renal Function Creatinine Clearance
- ☐ Renal Function Panel
- ☐ Serum C-Reactive Protein
- ☐ Serum Enzyme Levels - Creatine Kinase
- ☐ Serum LDL Cholesterol
- ☐ Serum Thyroid Stimulating Hormone (TSH)
- ☐ Urinalysis Routine
- ☐ Urinalysis with Microscopy
- ☐ Urinalysis with Reflex Culture
- ☐ Urine Microalbumin
- ☐ Urine Microalbumin 24-Hour
- ☐ Urine Microalbumin/Creatinine Ratio
- ☐ Urine Protein/Creatinine Ratio

Example of associated orders:

□ **Labs**
- ☐ BASIC METABOLIC PROFILE (CHEM 8)
- ☐ BUN/CREATININE RATIO
- ☐ CBC W AUTOMATED DIFFERENTIAL
- ☐ CHOLESTEROL
- ☐ COMPREHENSIVE METABOLIC (CHEM 14)
- ☐ C-PEPTIDE,SERUM
- ☐ CREATININE
- ☐ CREATININE CLEARANCE
- ☐ GLUCOSE
- ☐ GLUCOSE TOL,FASTING & 1HR
- ☐ HEMOGLOBIN A1C (GLYCO HGB)
- ☐ INSULIN LEVEL
- ☐ LIPID PROFILE
- ☐ LIVER (HEPATIC) PANEL
- ☐ MICROALBUMIN,RANDOM
- ☐ RENAL FUNCTION PANEL
- ☐ TSH
- ☐ URINALYSIS COMPLETE

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CareGuide Enablement Tool

➤Documentation on ClientConnect
➤Getting the Tool

   ➤2014-2 CareGuide Release Document Directory

➤Using the Tool

Step 2

CareGuides and Meaningful Use

- **Core Measure 1 - Promotes use of CPOE**

- **Core Measure 6 – Use of Clinical Decision Support**

- **Core Measure 13-Patient Specific Education**
  - Monographs and/or Instructions

- **Clinical Quality Measures (CQM's)**
  - 75 CareGuides Supporting 39 CQM's
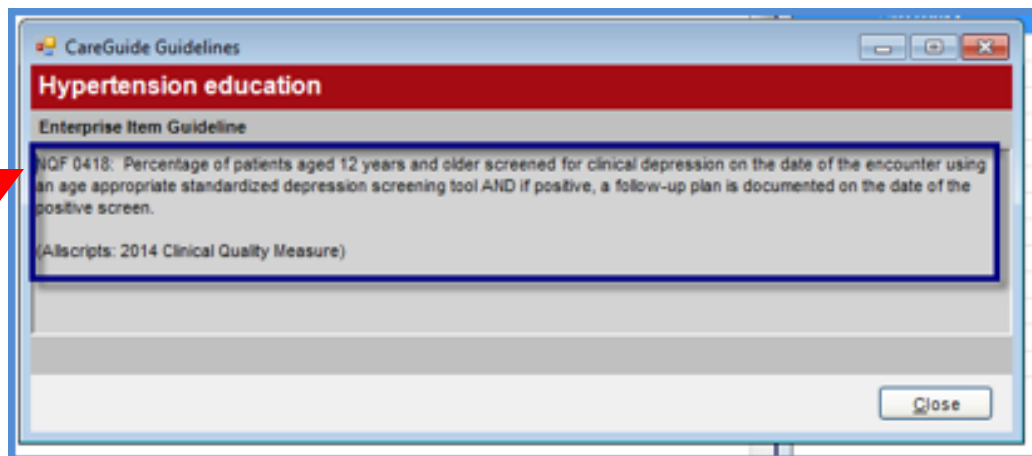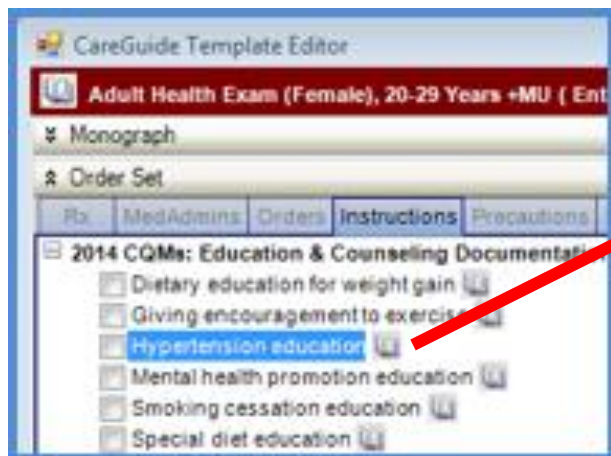
The OID and CareGuides

- **OID Analysis**
  - **Parent Classifications**
  - **RX**
    - Rx Norm Codes
  - **Immunizations**
    - CVX Codes
  - **Lab Orders**
    - LOINC codes associated to RID items
  - **Instructions and Precautions**
    - SNOMED Codes
  - **Referrals**
    - SNOMED Codes

MU Lessons from the Field

- **SSMT**
  - Needs Info, Financial Auth Flag Reset
  - LOINC Fields Resets
  - Extracting SSMT- LOINC Values Blank, but the Dictionary has a Value
- **Incorrect or Missing CVX Codes**
- **Careguide Icon Guideline Error**

Resources

❑ **Administration Guide: Careguide**
- https://www3.allscripts.com/clientsupport/productdocumentation/docviewer.aspx?Source=Client_Connect

❑ **Enhancement Supplement**
- https://www3.allscripts.com/clientsupport/productdocumentation/docviewer.aspx?Source=Client_Connect

❑ **Careguide User Guide**
- https://www3.allscripts.com/clientsupport/productdocumentation/docviewer.aspx?Source=Client_Connect

❑ **Careguide MU Support**
- https://clientconnect.allscripts.com/docs/DOC-26020

❑ **Careguides for CDS and CQM Support**
- https://clientconnect.allscripts.com/docs/DOC-26001

❑ **Suggested ODC-OID-RID Mapping's for CQM's**
- https://clientconnect.allscripts.com/docs/DOC-26007

❑ **CQM's by Specialty**
- https://clientconnect.allscripts.com/docs/DOC-19956

Thank you for joining us today, for additional assistance….

You can contact us through our website at www.galenhealthcare.com